

# Exhibit 18

08/05/2022

R-277081220804

AARON ETRA  
N/A  
NO CITY AA 00000

[www.citibank.com](http://www.citibank.com)

Dear AARON ETRA,

**Why We're  
Writing to You**

Thank you for your inquiry on 08/04/2022, regarding your account number ending in 0669. We have completed our research and the results are as follows:

**What You  
Need to  
Know**

We have reviewed our records and the account number provided was not located.

Please provide a valid account number and/or social security number so that we may continue our research. Also, you may provide an old statement with the correct account number so that we may obtain requested information.

**How to  
Contact Us**

If you have any questions or would like to speak with a representative, Customer Service can be contacted 24 hours a day, 7 days a week at:

CitiPhone	1-888-248-4226
Spanish Language Calls	1-800-360-2484
Text Telephone Service (TTY)	1-800-945-0258
International Collect & Toll Free	1-210-677-0065

We appreciate your business with Citibank and look forward to serving all your future financial needs.

Sincerely,

Citibank Client Care

Calls are randomly monitored and recorded to ensure quality service.

Citibank Client Services provides customer account services for Citibank, N.A.

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